

This poster contains key contacts for school, setting and trust services – it is not a structure chart, and does not contain all of our teams' names. This is intended to give you a starting point in HFL to help us route you through to the right person to help you, and is intended to provide a path in for support, or a point of escalation.

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 **Lynette Dexter** - Company Secretary
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COMPANY FINANCE

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HFL Finance Team including invoice queries
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PEOPLE AND ORGANISATIONAL EFFECTIVENESS

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SCHOOL IMPROVEMENT SERVICES

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 **Liz Shapland** - Director of Education Services (Secondary, Special and AP)
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BUSINESS SERVICES

 **Catherine Loake** (was Tallis) - Director of Business Services
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BUSINESS SUPPORT AND CUSTOMER SERVICE

 **Gary Edward** - Business Support & Customer Care
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Customer Services info@hfleducation.org

Media enquiries media@hfleducation.org



TECHNOLOGY SERVICES (INCLUDING BROADBAND)

Tech in Schools enquiries and Helpdesk
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HR SERVICE

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 **Chris Williams**
Head of HR and Recruitment Services
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RECRUITMENT SERVICE

Recruitment enquiries
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GDPR

GDPR enquiries - gdpr@hfleducation.org

GOVERNANCE

Governance enquiries
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 **Cathy Irons** - Head of Governance
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School Based Complaints enquiries
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FINANCIAL SERVICES

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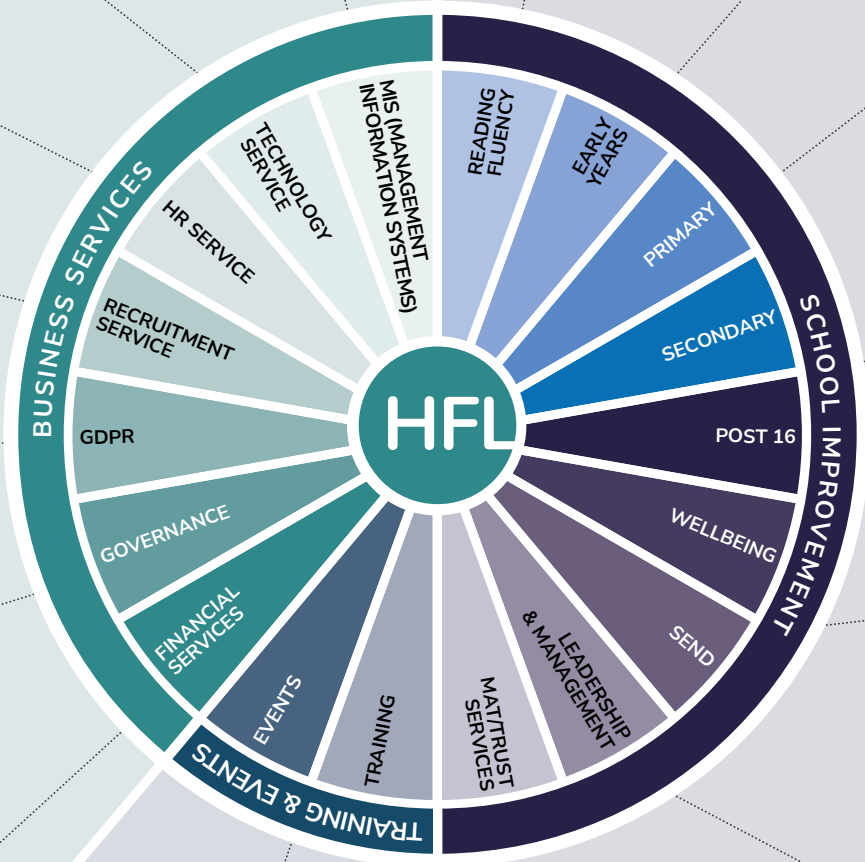
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MANAGEMENT INFORMATION SYSTEMS

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TRAINING & EVENTS

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READING FLUENCY

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EARLY YEARS – PVI, NURSERY SETTINGS AND SCHOOLS

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PRIMARY

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SECONDARY & POST 16 TEACHING AND LEARNING (INCLUDING SUBJECT SUPPORT)

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INCLUSION SERVICES (INCLUDING WELLBEING & SEND)

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LEADERSHIP AND MANAGEMENT (INCLUDING SCHOOL EFFECTIVENESS ADVISERS)

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MAT/TRUST SERVICES

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