This poster contains key contacts for school, setting and trust services - it is not a structure chart, and does not contain all of our teams' names. This is intended to give you a starting point in HFL to help us route you through to the right person to help you, and is intended to provide a path in for support, or a point



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carole.bennett@hfleducation.org



COMPANY FINANCE



Andrew Griffiths - Chief Finance Officer 07776 460726 andrew.griffiths@hfleducation.org

HFL Finance Team including invoice queries 01438 544479 hfl.finance@hfleducation.org

PEOPLE AND ORGANISATIONAL **EFFECTIVENESS**



Dave Windridge - People and Organisation **Development Director** 01438 544400 david.windridge@hfleducation.org

SCHOOL IMPROVEMENT SERVICES



Anne Peck - Director of Education Services (Primary and Early Years) 07741 500596 anne.peck@hfleducation.org



Liz Shapland - Director of Education Services (Secondary, Special and AP) 07748 148246 liz.shapland@hfleducation.org

BUSINESS SERVICES



Catherine Loake (was Tallis) - Director of **Business Services** 07962 318988 catherine.loake@hfleducation.org

BUSINESS SUPPORT AND CUSTOMER



Gary Edward - Business Support & **Customer Care** 01438 544407 gary.edward@hfleducation.org

Customer Services info@hfleducation.org

Media enquiries media@hfleducation.org



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HFL EDUCATION CONTACTS

MIS (MANAGEMENT INFORMATION SYSTEMS)

TRAINING & EVENTS

READING FLUENCY

TECHNOLOGY SERVICES (INCLUDING BROADBAND)

Tech in Schools enquiries and Helpdesk

support@hfleducation.org



Andy Lees Customer Success Manager 01438 567890 andy.lees@hfleducation.org

HR SERVICE

HR Support

hrservices@hfleducation.org



Chris Williams Head of HR and Recruitment Services 07876 396695 chris.williams@hfleducation.org

RECRUITMENT SERVICE

Recruitment enquiries

teachinherts@hfleducation.org



Lucy Makins - Recruitment Manager 01438 544468 lucy.makins@hfleducation.org

GDPR

GDPR enquiries - qdpr@hfleducation.org

GOVERNANCE

Governance enquiries governance@hfleducation.org



Cathy Irons - Head of Governance 07919 553582 cathy.irons@hfleducation.org

School Based Complaints enquiries schoolbasedcomplaints@hfleducation.org



Paul Davies - Complaints Manager paul.davies@hfleducation.org 01438 544487

FINANCIAL SERVICES



Jackie Keegan Financial Sustainability Services 07799 341942 iackie.keegan@hfleducation.org

Financial Services enquiries fss.admin@hfleducation.org

MANAGEMENT INFORMATION SYSTEMS

General DMS enquiries dms.general@hfleducation.org

BUSINESS

GDPR

TRAINING & EVENTS

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Head of Training and Events

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Events enquiries

Training enquiries

Gabi Gutteridge

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HFL DMS info dms.info@hfleducation.org



Tracy House Head of DMS 07796 275906 tracy.house@hfleducation.org

RECRUITMENT SERVICE

READING FLUENCY



Kathy Roe Reading Fluency Project Leader 07741 500553 kathy.roe@hfleducation.org

SECONDAR

WELLBEING

POST 16

IMPRO

EARLY YEARS – PVI, NURSERY SETTINGS AND SCHOOLS



Louise Jennings Early Years Services 07741 500490 louise.jennings@hfleducation.org

PRIMARY



Kate Kellner-Dilks Primary: Teaching and Learning, Curriculum and Assessment 07580 744506 kate.kellner-dilks@hfleducation.org

SECONDARY & POST 16 TEACHING AND LEARNING (INCLUDING SUBJECT



Paul Jenkins Secondary Curriculum Services 07990 774310 paul.jenkins@hfleducation.org

INCLUSION SERVICES (INCLUDING WELLBEING & SEND)



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LEADERSHIP AND MANAGEMENT (INCLUDING SCHOOL **EFFECTIVENESS ADVISERS)**



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MAT/TRUST SERVICES



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