This poster contains key contacts for school, setting and trust services - it is not a structure chart, and does not contain all of our teams' names. This is intended to give you a starting point in HFL to help us route you through to the right person to help you, and is intended to provide a path in for support, or a point



Carole Bennett - Chief Executive Officer 01438 567316

carole.bennett@hfleducation.org



#### **COMPANY FINANCE**



Andrew Griffiths - Chief Finance Officer 07776 460726 andrew.griffiths@hfleducation.org

**HFL Finance Team** including invoice queries 01438 544479 hfl.finance@hfleducation.org

#### PEOPLE AND ORGANISATIONAL **EFFECTIVENESS**



Dave Windridge - People and Organisation **Development Director** 01438 544400 david.windridge@hfleducation.org



#### SCHOOL IMPROVEMENT SERVICES



Jeremy Loukes - Director of Education Services (Primary and Early Years) 07580 786946





Liz Shapland - Director of Education Services (Secondary, Special and AP) 07748 148246 liz.shapland@hfleducation.org



#### **BUSINESS SERVICES**



Catherine Tallis - Director of Business Services catherine.tallis@hfleducation.org



Gary Edward - Business Support & **Customer Care** 01438 544407 gary.edward@hfleducation.org

Customer Services info@hfleducation.org Media enquiries media@hfleducation.org

**BUSINESS SUPPORT AND CUSTOMER** 



hfleducation.org

**SERVICE** 



# HFL EDUCATION CONTACTS

MIS (MANAGEMENT INFORMATION SYSTEMS)

READING FLUENCY

#### **TECHNOLOGY SERVICES** (INCLUDING BROADBAND)

## Tech in Schools enquiries and Helpdesk

support@hfleducation.org



Andy Lees Customer Success Manager 01438 567890 andy.lees@hfleducation.org

#### **HR SERVICE**

#### **HR Support**

hrservices@hfleducation.org



**Chris Williams** Interim Head of HR and Recruitment Services 07876 396695 chris.williams@hfleducation.org

#### **RECRUITMENT SERVICE**

#### Recruitment enquiries

teachinherts@hfleducation.org



Lucy Makins - Recruitment Manager 01438 544468 lucy.makins@hfleducation.org

#### **GDPR**

GDPR enquiries - qdpr@hfleducation.org

### **GOVERNANCE**

#### Governance enquiries

governance@hfleducation.org



Cathy Irons - Head of Governance 07919 553582 cathy.irons@hfleducation.org

#### **School Based Complaints enquiries** schoolbasedcomplaints@hfleducation.org



Paul Davies - Complaints Manager paul.davies@hfleducation.org 01438 544487

#### **FINANCIAL SERVICES**



Jackie Keegan Financial Sustainability Services 07799 341942 iackie.keegan@hfleducation.org

#### Financial Services enquiries fss.admin@hfleducation.org

## **MANAGEMENT INFORMATION SYSTEMS**

## General DMS enquiries

dms.general@hfleducation.org

# HFL DMS info

BUSINESS

GDPR

RECRUITMENT SERVICE

dms.info@hfleducation.org



Tracy House Head of DMS 07796 275906 tracy.house@hfleducation.org

#### **READING FLUENCY**



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SECONDAR

WELLBEING

POST 16

# EARLY YEARS – PVI, NURSERY SETTINGS AND SCHOOLS



**Louise Jennings** Early Years Services 07741 500490 louise.jennings@hfleducation.org

#### **PRIMARY**



Anne Peck Primary: Teaching and Learning, Curriculum and Assessment 07741 500596 anne.peck@hfleducation.org

#### **SECONDARY & POST 16 TEACHING** AND LEARNING (INCLUDING SUBJECT SUPPORT)



Paul Jenkins Secondary Curriculum Services 07990 774310 paul.jenkins@hfleducation.org

#### **INCLUSION SERVICES** (INCLUDING WELLBEING & SEND)



Justine McDonald Head of Inclusive Practice (cross phase) 07747 243900 justine.mcdonald@hfleducation.org

### **LEADERSHIP AND MANAGEMENT** (INCLUDING SCHOOL **EFFECTIVENESS ADVISERS)**



**Louise Jennings**Early Years Services 07741 500490 louise.jennings@hfleducation.org



Heidi Otranen Primary - School Leadership (inc SEAs) 07580 744501 heidi.otranen@hfleducation.org

**Becky Cox** Secondary, Special and AP leadership (inc SEAs) 07747 244034 becky.cox@hfleducation.org

# **MAT/TRUST SERVICES**



**Penny Slater** Education Development and Partnership Lead 07775 028239 penny.slater@hfleducation.org







TRAINING & EVENTS

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**TRAINING & EVENTS** 

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